

WARRANTY TERMS & CONDITIONS



Acoustic booths Spaces come with a warranty of 2 years. The warranty period starts on the day after your Space has been delivered to you and the handover documents have been signed. The warranty is only effective when acoustic booth Space's **installation guidelines have been followed** during installation, when the product has been used as intended, and when your Space has been maintained according to the maintenance guidelines.

WHAT TO DO WHEN SOMETHING GOES WRONG?

To benefit from the warranty during the applicable warranty period, you need to notify your local supplier - LIKO-S - about the defects that have appeared within two weeks after their emergence. To do that, send a written claim to LIKO-S, pointing out the following:

- the **name** of the defected product or detail
- a detailed **description** of the fault/defect
- a **photo** and/or a video of the fault/defect

You also need to add your sales receipt, delivery note, signed handover sheet, or any other document that proves that you purchased the product.

The replaced and fixed products are subject to the same terms and conditions as the new products are.

The warranty does not exclude or limit your right to use other remedies based on the law or on your contract.

Your warranty provider is:
SILEN OÜ | Tallinn | Estonia
via
LIKO-S, a.s. | Slavkov u Brna | Czech Republic

WHEN IS MY WARRANTY ACTIVE?

In order to be covered by the warranty, you have to maintain your Space at reasonable intervals, check the connections and tighten them when necessary.

The warranty does not extend to the natural wear of the Space, or to the texture and shade differences in wooden surfaces when you have purchased your products or its details at different times (as an additional order).

The warranty does not extend to the floor cover's permanent wear deformations that can be caused by the levelers of Space.

THE WARRANTY BECOMES INVALID ALSO IN THE FOLLOWING CASES:

When maintenance work has been undertaken on the Space during the official warranty period by a service provider.

When details have been added to the Space which has not been approved by LIKO-S.

When the faults or defects have appeared due to wrongful maintenance, product's misuse, or during relocation of the assembled product.

When the Space has been subjected to mechanical damage.

HOW WILL IT GET FIXED?

During the active warranty period, the defective details will be repaired, replaced; or if deemed necessary, the product will be replaced. The repair or replacement will take place within 90 days after the written claim has been accepted.

The delivery of replacement parts (that are covered by the warranty) is subject to similar conditions that were in effect during the original delivery of the product.

IF YOU HAVE MORE QUESTIONS, DON'T HESITATE TO ASK US!

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